

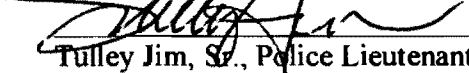
Office of the Chief of Police
PO Box 3360, Window Rock, AZ 86515-3360
Office: 928-871-6363 Fax: 928-871-7087

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PRESIDENT

REX LEE JIM
VICE PRESIDENT

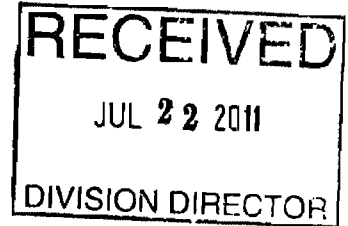
MEMORANDUM

TO: John Billison, Executive Director
Navajo Division of Public Safety

FROM: 
Tulley Jim, Sr., Police Lieutenant

DATE: July 21, 2011

SUBJECT: E911 PROJECT UPDATE
RE: Presentation for the Navajo Law and Order Committee



This memorandum shall serve as an update report to your office regarding the proposed Navajo Nation Enhanced E-911 Project. Excerpts have been taken out of my earlier "Pending Projects and Assignments" report submitted on May 05, 2011. The information in this document answers most of the draft questions sent by Mr. Ron Whinery, Former E-911 Project Consultant to the Navajo Nation Law and Order Committee (document attached: NN Council Questions on E-911 Status DRAFT 07-11-11).

NAVAJO NATION ENABLING LEGISLATION

The Navajo Nation Government Services Committee (GSC), via Resolution No# GSCJA-09-03, directed the Navajo Nation Telecommunication & Utilities Department (NNTU) to coordinate the implementation of the Enhanced E-911 system on the Navajo Nation. The Navajo Nation planned to build the "Enhanced E-911" operation, not just the "Basic E-911." Up to then and now, NPD is using the lowest form of emergency communication and response known as "Police Dispatch." I, Lieutenant Tulley Jim Sr., was assigned as a E-911 Task Force Member in the Fall of 2007.

EARLY E-911 PROJECT PROGRESS

Up to the year 2007, much work has already been done by NNTU, several Memorandum of Understandings (MOU) have been put in place with surrounding counties, an E-911 Network Design has been completed, a state required document known as the "E-911 Service Plan" was in the development stage with all stake holders, and a Rural Addressing System became the biggest task to be mapped Navajo Nation wide. There was no funding and no workforce to accomplish the installation of the required Road Signage. Efforts were to be made to request support for this

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task from the Navajo Department of Transportation (NDOT). NDOT has not come to an agreement to take on these responsibilities as of this writing.

ORIGINAL PROPOSED PSAPS

The Public Safety Answering Point (PSAP) also known as Emergency Communication Center was planned to be established in standalone large buildings in Window Rock, Tuba City, and Shiprock. Research on land sites, building design and funding has not been established as of yet; this was to be the responsibility of the local police districts to complete. A Standard Operating Procedures Manual was developed for final all-stake-holders'-review. Funding requests for Rural Addressing in the amount of \$1.5 million was needed and requested but has yet to be awarded to the present day. These funds when awarded are to be expended for labor, supervision, and material costs to complete Rural Addressing.

E-911 PROJECT TRANSITION BETWEEN DIVISIONS

January 09, 2009: the GSC's Enhanced E-911 Subcommittee gave assignments to Larry Chee, Fire Chief, Ramone Yazzie, Sr., EMS Supervisor and I as Key Individuals (KI). KI's represent their department as authorized by the NDPS Director. Several work sessions took place to further the E-911 initiative. The new primary responsibility of these KI's were to see through a major transition of the whole E-911 Project from NNTU to NDPS along with each of these divisions oversight committees; the GSC to the Navajo Nation Transportation and Community Development Committee (TCDC).

The agreements and understanding of the impending transition from NNTU to NDPS became a problem because NDPS was asking why it took over six years to realize there really is no accomplishment. NNTU to my understanding did in fact perform many of the tasks necessary to start the Enhanced E-911 to the Navajo Nation, however, the lack of funding and the three proposed PSAP sites never came to "Shovel Ready" status which is not the fault of NNTU. With the new administration coming on board, transitions between Divisions and Departments were not completed and the E-911 System has not yet been adopted as a priority project of the current Navajo Nation Council.

NDPS was to hire an E-911 Project Manager to relieve Ms. Pearl Lee; NNTU Director whom headed the project since 2003. Ms. Lee had a consultant Project Manager named Ron Whinery working out of Georgia for several years using her departments operating budget. NDPS did not hire its own E-911 Project Manager but TCDC has continued funding the much needed Rural Addressing Department which has changed its name to Navajo Nation Rural Addressing Authority (NNRAA) headed first by Claudeen Talwood and was replaced last year by one of her staff members, Mr. Michael "MC" Baldwin. MC has served as a part of the E-911 Project longer than I have been on the Task Force. MC can give a more detailed presentation on the Navajo Nation E-911 Project updates related to the Rural Addressing. Towards the end of last years

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administration, NDPS was awarded some funds to hire a new Project Manager to oversee the building of three PSAPS, hire and train at least 24 E-911 Telecommunications Operators (two operators x 3 sites x 4 shifts plus 1 manager = 25) and to further the development of all related Operation Policies. This person is still not on board and remains one of the obstacles in moving this project along.

RURAL ADDRESSING CONTINUING INITIATIVES and THE SERVICE PLAN

After the change of the Navajo Nation Administration this year, the E-911 Project has continued with NNRAA as represented by MC with me working on behalf of the NDPS. With Chinle NPD's authorization, Senior Officer Loretta Redhouse was assigned to assist with the huge rural addressing project being done by NNRAA. Thus far all of Tohajiilee has been addressed with the Shiprock area almost complete. NNRAA is busy working with many of the Navajo Nation Chapter Governments to get GIS Mapping done for homes, businesses, schools, hospitals and naming roads throughout the Navajo Nation. MC also made sure that the E-911 Service Plan has been completed, approved through the SAS process, and sent down to the State of Arizona for review and consideration for opening doors for grants applications by the Navajo Nation. In the States response they needed some clarification on a few of the answers given, and apparently due to the states enormous deficit, obtaining grant funding would be a major obstacle until further notice.

ALTERNATIVE PSAP FACILITIES

With my participation with the Navajo Nation Multi-Purpose Public Safety Facilities (MPPSF) in Tuba City, Kayenta, Chinle, and Crownpoint since April 01, 2009, I was able to convince the NDPS MPPSF Project Administrator Ms. Delores Greyeyes and MPPSF Project Architects (Dyron Murphy, Architect, PC) to redraw the MPPSF Law Enforcement Schematic Drawings to include enough square footage to house an Enhanced E-911 Operation. This update of the facility's floor plans is being built into three (CL, TC, and CPT) of the four sites which can accommodate installation of the Enhanced E-911 PSAP. NNRAA is hard at work and NDPS must come through with hiring a qualified Enhanced E-911 Project Manager as was agreed upon to carry out this Presidential Top Priority Assignment.

2011 E-911 Meetings

Since the beginning of this year all stake holders seems to have left participation in the E-911 Project. Only MC Baldwin, myself have been joined by Mr. Orlando Bowman, Program Supervisor III, NDPS Information Management Section have been meeting. Our main concern is the absence of any new plans from the Navajo Nation to continue with this project. We are ready to meet with any concerned individual or groups to present them with information and a status report.

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CONCLUSION

I have in this memorandum done my best to provide you with an executive document updating you of the work that has been performed on the Enhanced E-911 Project. All information has been put together using available files and are to the best of our recollections.

I must say that we enjoy handling all of these assignments and projects and will do all things possible to see them through to completion. We are willing to answer any questions you may have.

Attachment:

1. Ron Whinery Questions for the Law and Order Committee

xc: Michael "MC" Baldwin, Rural Addressing Authority
Orlando Bowman, Program Supervisor II, IMS
Dewayne Billsie, ACOP/Police Captain

D-R-A-F-T
Navajo Nation Enhanced 9-1-1
Law and Order Committee

Shammie & Brian: I offered to help structure some questions for the Council Delegates (Law and Order Committee members) to probe the status of the initiative and the breadth of knowledge and commitment of personnel involved in Enhanced 9-1-1. These are some of my initial thoughts from a perspective-level similar to what a Council Delegate would like to know! Do you have any comments or suggestions to clean this up before it is offered to the Council Delegates? Would you like to include the appropriate answers or background to each question?

Proposed Introductory Statement: Previous Navajo Nation Councils have recognized and supported “the development of an integrated Navajo Nation-wide 911 Emergency Service System (Enhanced 9-1-1).” They sponsored the *Navajo Nation Enhanced 9-1-1 Task Force* to research and recommend the *desired future* for the Navajo Nation. The *Task Force* delivered on their commitment and attempted to transition the responsibilities for detail planning and the successful implementation to the various functional disciplines during FY ‘08.

We are now three years along and wanted to review the successes and commitment of the various functional disciplines and the individuals assigned accountability for the initiative to determine: 1) where we are now, 2) what still needs to be accomplished, 3) when it will be successfully completed, and 4) what support you need from us to help you achieve the *desired future* identified for the Navajo Nation.

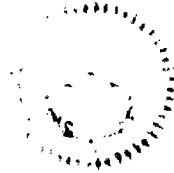
The 22nd Navajo Nation Council recognizes the criticality and economic development opportunities of Rural Addressing and Enhanced 9-1-1. We want to reaffirm our commitment to support the continued planning and successful implementation of Rural Addressing and Enhanced 9-1-1, only more aggressively and with better focus on that *desired future* for the Navajo Nation.

Possible Questions to probe status of initiative and knowledge and commitment of those involved:

1. What is your role and what is your accountability for the planning and successful implementation of Enhanced 9-1-1 on the Navajo Nation?
2. What Performance Objectives and accountability do you have that directly link to the Enhanced 9-1-1 results produced?
3. What do you consider are the critical components and the necessary prerequisites to the success of Enhanced 9-1-1 and who is responsible for each component?
4. How effective are the communications and coordination with the other functional disciplines that have responsibility for critical components and prerequisites and that contribute to the success of Enhanced 9-1-1? Are they cooperating fully?

D-R-A-F-T
Navajo Nation Enhanced 9-1-1
Law and Order Committee

5. What is the current status of Enhanced 9-1-1 on the Navajo Nation? More specifically, what results toward the *desired future* have been realized since the completion of the *Task Force*?
6. What planning documents do you use regularly as your guide and to coordinate with others, to establish priorities and to measure and report progress toward the *desired future* identified by the *Task Force*? [We would like to obtain current copies of those documents, to include at the minimum: planned results (goals & objectives), schedules, timelines, priorities, action plans, and status report.]
7. What is the status of funding (external and internal) for the various components and prerequisites for Enhanced 9-1-1?
8. What is the status of the *Navajo Nation Enhanced 9-1-1 Service Plan*?
9. What input and contributions did you make to the *Service Plan* while it was being developed and reviewed? How familiar are you with the content of the *Service Plan*? [We would like a copy.]
10. Has the Division of Public Safety reviewed the Plan of Operation for each individual organization to determine the potential impact that new processes associated with Enhanced 9-1-1 will have on their operation? Have any POOs been modified accordingly? Have the PCQs been developed for the newly defined positions in an Enhanced 9-1-1 PSAP?
11. What is the current status of the PSAP Operating Procedures for Enhanced 9-1-1?
12. What Public Safety resources are being devoted to moving this initiative forward? What additional resources are required?
13. Are you receiving the necessary resources, support and encouragement from your line management to plan and implement Enhanced 9-1-1?
14. What else could be done that isn't currently being done?
15. How can we help?



NAVAJO POLICE DEPARTMENT
OFFICE OF THE CHIEF OF POLICE

MEMORANDUM

TO : Tulley S. Jim, Sr., Police Lieutenant *APD Rec'd 7-22-11/1615*
Office of the Chief of Police
Navajo Police Department

FROM : *[Signature]*
Dwayne Billsie, Police Captain
NPD-Acting Chief of Police

DATE : July 20, 2011

SUBJECT : E-911

This memorandum is directed to your attention that I need for you to address the concerns and question that the Law and Order Committees is asking for. I need this done as of Friday, July 22, 2011 at 1600 hours and have it in my office for review.

As you are aware you have been to three meetings representing the Navajo Police Department and whenever the Law & Order Committees resume a meeting on this you are to be present during that time any request for leave will be denied.

If you have any questions on your assignment, please do call me. There will be no extension requested on this assignment.

Xc: John H. Billison, Executive Director, PUBLIC SAFETY